

Corporate Hospitality Conditions World Tennis Challenge 2019



All ticketing and entry to the 2019 World Tennis Challenge (**Event**) is subject to the *Ticket Conditions of Sale and Entry* (which is posted at all venue entry points, and <https://worldtennischallenge.com/tickets/conditions-of-sale-entry>, and available from Tennis Australia (**TA**) upon request). Corporate Hospitality packages for the Event are also subject to the following Conditions:

1. Sales of Corporate Hospitality packages are subject to availability. The submission of an order form (manual or online) does not guarantee availability of a specific seat location. TA reserves the right in its absolute discretion to determine the final allocation of seats.
2. Corporate Hospitality packages may be purchased by credit card. **No tickets will be issued until full payment is received by TA.**
3. The purchaser and its invitees will be granted exclusive access and use of the allocated seating for the duration of the allocated session of the Event, however TA, Adelaide Oval, Memorial Drive Complex, security and cleaning personnel remain entitled to access the seating area as is reasonably necessary.
4. TA encourages smart casual attire for all Corporate Hospitality patrons: e.g. collared shirt and tailored pants or shorts for men. No rubber thongs or singlets.
5. No unauthorised advertising or promotion is allowed at the Event.
6. The purchaser and its invitees must wear tickets/passes correctly (around the neck with package, company name, session etc. facing out) and keep them visible at all times.
7. In relation to the food supplied with the package, the purchaser is responsible for satisfying the special dietary requirements or allergies of its invitees. Dietary requirements must be advised to TA or its catering agent for the Event (**Adelaide Oval**) in writing by no later than 14 days prior to the Event. TA and Adelaide Oval will use their best endeavours to accommodate requests, but completely allergy-free meals cannot be guaranteed, due to the potential of trace allergens in the working environment and supplied ingredients. Special dietary options are limited to: allergy requirements, vegetarian, vegan, and religious requirements (i.e. no pork).
8. Adelaide Oval and TA practise responsible service of alcohol.
9. Beverages that are not included in the package may be purchased during the session, and will be charged to the purchaser. No refunds or credits will be given in respect of beverages that are not consumed during the session. Alcoholic beverages may not be taken outside the Event.
10. Please be aware that TA or security personnel may remove any person from the venue who is in breach of these Conditions or the general *Ticket Conditions of Sale and Entry*.
11. The purchaser is responsible for the conduct of the purchaser and all its invitees at the Event, including ensuring that the purchaser and its invitees:
 - a. comply with *Ticket Conditions of Sale and Entry* for the Event;
 - b. wear tickets/passes correctly (around the neck with package, company name, session etc. facing out) and keep them visible at all times; and
 - c. observe tennis etiquette: only leave seats at change of ends, quiet during points, silent mobile phones etc.
12. The purchaser is responsible for the costs of all breakages or damage to TA, Memorial Drive Complex and Adelaide Oval's property caused by the purchaser or its invitees.

For any queries in relation to these Conditions please contact the Event's Corporate Hospitality team by email at wtc@tennis.com.au.